

Topline Questionnaire

Pew Research Center
Mobile Technology and Its Social Impact Survey 2018
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Methodological notes:

- Survey results are based on national samples. For further details on sample designs, see the Methodology section and our [international survey methods database](#).
- Due to rounding, percentages may not total 100%. The topline “total” columns show 100%, because they are based on unrounded numbers.
- Not all questions included in the Mobile Technology and Its Social Impact Survey 2018 are presented in this topline. Omitted questions have either been previously released or will be released in future reports.
- Chapter 3 presents trend data drawn from a past Global Attitudes Project survey, conducted in 2014. For more on these data, please see the [report](#), its [topline](#) or its [methodology](#). Because of differences in the sampling plan and coverage of the survey, we do not trend this survey to the 2014 survey conducted in India.

	Q4. Do you own a mobile phone — yes or no?			
	Yes	No	DK/Refused	Total
Colombia	89	11	0	100
India	70	30	0	100
Jordan	94	6	0	100
Kenya	89	11	0	100
Lebanon	89	11	0	100
Mexico	78	22	0	100
Philippines	73	27	0	100
South Africa	87	13	0	100
Tunisia	91	9	0	100
Venezuela	68	32	0	100
Vietnam	97	3	0	100

	Q5. ASK ONLY THOSE WHO DO NOT OWN A MOBILE PHONE: Do you regularly use someone else's mobile phone — yes or no?				
	Yes	No	DK/Refused	Total	N=
Colombia	45	55	0	100	271
India	42	57	1	100	852
Jordan	48	52	0	100	139
Kenya	73	27	0	100	204
Lebanon	19	81	0	100	210
Mexico	37	63	0	100	518
Philippines	26	74	0	100	695
South Africa	65	35	0	100	274
Tunisia	56	44	0	100	201
Venezuela	53	47	0	100	815

	Q6. ASK MOBILE PHONE SHARERS ONLY: Please tell me the primary reason why you share a mobile phone, rather than owning your own.										Total	N=
	You don't need to use it regularly	You cannot afford one	You think it's too complicated to use	You are not allowed to have your own mobile phone	You do not like using a mobile phone	Your phone was lost, broken or stolen	You are afraid that your phone will be stolen	Other reason [RECORD VERBATIM]	DK/Refused			
Colombia	10	19	3	1	13	41	8	6	0	100	116	
India	39	19	26	2	5	6	1	1	0	100	352	
Kenya	3	42	1	4	4	41	2	5	0	100	145	
Mexico	19	34	11	4	8	18	0	5	0	100	155	
Philippines	29	22	10	1	10	21	1	5	0	100	177	
South Africa	5	33	6	0	5	36	2	11	3	100	173	
Tunisia	23	38	6	1	4	25	0	4	0	100	111	
Venezuela	2	40	2	0	1	50	3	1	0	100	415	

	Q7. ASK MOBILE PHONE USERS ONLY: Can your mobile phone connect to the internet — yes or no?				
	Yes	No	DK/Refused	Total	N=
Colombia	79	20	1	100	2332
India	40	59	2	100	3005
Jordan	87	13	0	100	2434
Kenya	56	41	3	100	2449
Lebanon	94	6	0	100	2272
Mexico	86	13	1	100	1857
Philippines	66	33	1	100	1969
South Africa	68	31	1	100	2365
Tunisia	58	42	0	100	2442
Venezuela	57	43	0	100	2074
Vietnam	70	30	0	100	2475

	Q8. ASK MOBILE PHONE USERS ONLY: Is your mobile phone a smartphone or is it not a smartphone?				
	Smartphone	Not a smartphone	DK/Refused	Total	N=
Colombia	62	36	1	100	2332
India	38	61	1	100	3005
Jordan	88	12	0	100	2434
Kenya	37	62	1	100	2449
Lebanon	95	5	0	100	2272
Mexico	49	49	2	100	1857
Philippines	66	33	1	100	1969
South Africa	66	33	1	100	2365
Tunisia	53	46	1	100	2442
Venezuela	53	46	0	100	2074
Vietnam	68	31	0	100	2475

	Q9. Do you currently use the internet — yes or no?			
	Yes	No	DK/Refused	Total
Colombia	67	33	0	100
India	29	68	3	100
Jordan	81	19	0	100
Kenya	37	62	1	100
Lebanon	82	18	0	100
Mexico	67	33	0	100
Philippines	48	52	1	100
South Africa	55	45	0	100
Tunisia	55	45	0	100
Venezuela	68	32	0	100
Vietnam	69	31	0	100

	Q10a. Do you currently use ____ — yes or no? a. Facebook			
	Yes	No	DK/Refused	Total
Colombia	63	37	0	100
India	24	62	14	100
Jordan	71	29	0	100
Kenya	35	63	2	100
Lebanon	68	32	0	100
Mexico	62	38	0	100
Philippines	58	40	1	100
South Africa	47	53	1	100
Tunisia	55	45	0	100
Venezuela	64	35	0	100
Vietnam	63	36	1	100

	Q10b. Do you currently use ____ — yes or no? b. WhatsApp			
	Yes	No	DK/Refused	Total
Colombia	71	29	0	100
India	29	58	13	100
Jordan	78	22	0	100
Kenya	30	69	2	100
Lebanon	84	16	0	100
Mexico	67	33	0	100
Philippines	4	91	5	100
South Africa	57	42	0	100
Tunisia	14	85	1	100
Venezuela	47	52	1	100
Vietnam	2	93	5	100

	Q10c. Do you currently use ____ — yes or no? c. Twitter			
	Yes	No	DK/Refused	Total
Colombia	11	88	0	100
India	4	76	21	100
Jordan	8	91	0	100
Kenya	10	87	3	100
Lebanon	12	88	0	100
Mexico	14	85	1	100
Philippines	7	90	4	100
South Africa	12	88	1	100
Tunisia	7	92	1	100
Venezuela	21	79	1	100
Vietnam	3	93	5	100

	Q10d. Do you currently use _____ — yes or no? d. Instagram			
	Yes	No	DK/Refused	Total
Colombia	25	74	1	100
India	7	71	21	100
Jordan	28	71	0	100
Kenya	12	84	4	100
Lebanon	34	65	1	100
Mexico	20	79	1	100
Philippines	10	86	4	100
South Africa	13	87	0	100
Tunisia	23	76	1	100
Venezuela	29	70	1	100
Vietnam	11	85	5	100

	Q10e. Do you currently use _____ — yes or no? e. Viber			
	Yes	No	DK/Refused	Total
Colombia	2	96	1	100
India	1	74	25	100
Jordan	8	91	0	100
Kenya	4	92	4	100
Lebanon	19	80	1	100
Mexico	3	96	1	100
Philippines	6	90	5	100
South Africa	2	97	1	100
Tunisia	18	82	1	100
Venezuela	2	95	3	100
Vietnam	8	88	4	100

	Q10f. Do you currently use _____ — yes or no? f. SnapChat			
	Yes	No	DK/Refused	Total
Colombia	7	92	1	100
India	2	75	23	100
Jordan	24	76	0	100
Kenya	6	90	5	100
Lebanon	18	81	1	100
Mexico	10	88	1	100
Philippines	6	90	4	100
South Africa	5	94	1	100
Tunisia	7	92	1	100
Venezuela	5	93	2	100
Vietnam	2	92	5	100

	Q10g. Do you currently use _____ — yes or no? g. Tinder			
	Yes	No	DK/Refused	Total
Colombia	2	96	2	100
India	1	73	26	100
Jordan	1	98	1	100
Kenya	2	92	6	100
Lebanon	2	96	2	100
Mexico	3	96	1	100
Philippines	1	92	7	100
South Africa	1	98	1	100
Tunisia	2	97	1	100
Venezuela	2	95	3	100
Vietnam	1	92	6	100

	Q11a. Overall, when you add up all the advantages and disadvantages of _____, would you say _____ have mostly been a good thing or a bad thing for society? a. mobile phones					
	Good thing	Bad thing	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	68	21	9	1	1	100
India	68	5	24	2	2	100
Jordan	53	21	24	2	0	100
Kenya	86	8	5	1	0	100
Lebanon	69	10	17	3	2	100
Mexico	70	16	10	2	1	100
Philippines	72	8	18	1	1	100
South Africa	76	15	7	1	1	100
Tunisia	72	16	11	0	1	100
Venezuela	47	46	4	3	0	100
Vietnam	83	5	11	1	0	100

	Q11b. Overall, when you add up all the advantages and disadvantages of _____, would you say _____ have mostly been a good thing or a bad thing for society? b. social media					
	Good thing	Bad thing	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	50	35	11	1	2	100
India	37	9	20	2	32	100
Jordan	41	31	25	2	1	100
Kenya	70	19	6	1	4	100
Lebanon	39	26	25	5	4	100
Mexico	57	27	11	3	3	100
Philippines	62	11	22	1	4	100
South Africa	57	27	10	2	4	100
Tunisia	58	27	12	1	2	100
Venezuela	42	43	7	6	2	100
Vietnam	80	6	12	1	1	100

	Q12a. Overall, when you add up all the advantages and disadvantages of ____, would you say ____ have mostly been a good thing or a bad thing for you? a. mobile phones						
	Good thing	Bad thing	This doesn't apply to me [VOL]	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	86	9	1	3	1	0	100
India	73	5	4	16	1	1	100
Jordan	82	8	2	8	0	0	100
Kenya	91	6	0	2	1	0	100
Lebanon	76	8	3	11	2	1	100
Mexico	80	11	1	6	1	1	100
Philippines	81	6	1	11	1	0	100
South Africa	84	11	1	4	0	1	100
Tunisia	84	10	0	5	0	0	100
Venezuela	49	47	0	2	1	0	100
Vietnam	87	4	1	7	1	0	100

	Q12b. Overall, when you add up all the advantages and disadvantages of ____, would you say ____ have mostly been a good thing or a bad thing for you? b. social media						
	Good thing	Bad thing	This doesn't apply to me [VOL]	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total
Colombia	65	21	6	4	1	2	100
India	39	8	10	13	1	29	100
Jordan	62	16	9	11	1	1	100
Kenya	74	15	3	3	1	3	100
Lebanon	53	19	6	16	4	2	100
Mexico	63	21	3	9	2	2	100
Philippines	67	11	5	14	1	3	100
South Africa	59	25	6	5	1	3	100
Tunisia	65	22	2	7	1	3	100
Venezuela	44	44	1	4	4	3	100
Vietnam	83	5	2	8	1	1	100

	Q13Aa. ASK MOBILE PHONE USERS ONLY: When it comes to how you ____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? a. obtain information and news about important issues					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	79	4	16	1	100	2332
India	81	6	6	6	100	3005
Jordan	78	1	20	1	100	2434
Kenya	88	3	9	0	100	2449
Lebanon	77	5	16	2	100	2272
Mexico	74	2	23	2	100	1857
Philippines	85	3	11	1	100	1969
South Africa	85	3	10	1	100	2365
Tunisia	75	4	19	1	100	2442
Venezuela	83	1	13	2	100	2074
Vietnam	73	2	24	1	100	2475

	Q13Ab. ASK MOBILE PHONE USERS ONLY: When it comes to how you ____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? b. stay in touch with people who live far away					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	91	2	7	0	100	2332
India	95	2	1	1	100	3005
Jordan	92	0	8	0	100	2434
Kenya	93	1	5	0	100	2449
Lebanon	94	2	3	0	100	2272
Mexico	88	1	10	1	100	1857
Philippines	94	1	5	1	100	1969
South Africa	94	2	3	0	100	2365
Tunisia	93	1	6	0	100	2442
Venezuela	95	1	5	0	100	2074
Vietnam	87	1	12	0	100	2475

	Q13Ac. ASK MOBILE PHONE USERS ONLY: When it comes to how you ____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? c. earn a living					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	61	3	33	2	100	2332
India	66	7	17	10	100	3005
Jordan	36	4	60	1	100	2434
Kenya	81	4	14	1	100	2449
Lebanon	38	9	51	2	100	2272
Mexico	59	3	37	1	100	1857
Philippines	63	6	28	2	100	1969
South Africa	66	7	25	2	100	2365
Tunisia	55	6	38	1	100	2442
Venezuela	65	3	31	2	100	2074
Vietnam	67	1	31	1	100	2475

	Q13Ad. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? d. concentrate and get things done					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	62	11	25	2	100	2332
India	50	16	17	16	100	3005
Jordan	55	9	35	1	100	2434
Kenya	84	4	12	0	100	2449
Lebanon	43	18	38	1	100	2272
Mexico	55	11	32	2	100	1857
Philippines	39	30	30	1	100	1969
South Africa	71	10	17	1	100	2365
Tunisia	64	11	25	1	100	2442
Venezuela	62	15	22	1	100	2074
Vietnam	66	4	29	1	100	2475

	Q13Ae. ASK MOBILE PHONE USERS ONLY: When it comes to how you _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? e. communicate face-to-face					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	50	16	33	2	100	2332
India	59	15	13	12	100	3005
Jordan	58	13	29	1	100	2434
Kenya	75	7	17	1	100	2449
Lebanon	40	35	24	2	100	2272
Mexico	51	10	37	2	100	1857
Philippines	73	6	19	1	100	1969
South Africa	59	14	24	3	100	2365
Tunisia	55	15	30	1	100	2442
Venezuela	58	10	30	2	100	2074
Vietnam	61	4	35	1	100	2475

	Q13Ba. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? a. obtain information and news about important issues					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	72	4	22	1	100	155
India	59	6	8	28	100	500
Lebanon	47	12	24	16	100	170
Mexico	55	10	27	8	100	363
Philippines	74	6	15	5	100	518
South Africa	74	8	12	6	100	101
Venezuela	79	2	15	3	100	400

	Q13Bb. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? b. stay in touch with people who live far away					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	85	5	9	1	100	155
India	90	1	2	8	100	500
Lebanon	83	4	7	6	100	170
Mexico	75	3	17	5	100	363
Philippines	88	4	6	2	100	518
South Africa	83	4	10	3	100	101
Venezuela	89	1	8	2	100	400

	Q13Bc. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? c. earn a living					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	58	9	27	5	100	155
India	44	5	17	34	100	500
Lebanon	38	17	33	12	100	170
Mexico	42	12	35	11	100	363
Philippines	63	11	21	5	100	518
South Africa	61	8	23	7	100	101
Venezuela	62	5	30	3	100	400

	Q13Bd. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? d. concentrate and get things done					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	58	17	21	4	100	155
India	28	15	15	43	100	500
Lebanon	20	32	26	22	100	170
Mexico	43	15	32	11	100	363
Philippines	46	26	23	5	100	518
South Africa	55	12	25	8	100	101
Venezuela	57	14	25	4	100	400

	Q13Be. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people _____, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? e. communicate face-to-face					
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=
Colombia	50	16	30	3	100	155
India	39	16	13	33	100	500
Lebanon	25	48	17	10	100	170
Mexico	45	18	29	8	100	363
Philippines	66	9	22	4	100	518
South Africa	53	17	22	8	100	101
Venezuela	58	14	26	2	100	400

	Q14Aa. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on _____? a. morality					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	34	44	18	4	100	1245
India	34	23	11	32	100	1759
Jordan	12	76	10	2	100	1293
Kenya	45	37	11	7	100	1212
Lebanon	9	72	16	3	100	1215
Mexico	35	35	23	7	100	1158
Philippines	49	29	14	8	100	1238
South Africa	48	33	15	4	100	1179
Tunisia	18	65	15	2	100	1282
Venezuela	51	30	15	4	100	1272
Vietnam	44	15	35	5	100	1287

	Q14Ab. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on _____? b. politics					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	39	30	21	9	100	1245
India	38	20	8	34	100	1759
Jordan	31	33	16	19	100	1293
Kenya	47	38	8	7	100	1212
Lebanon	23	42	17	17	100	1215
Mexico	44	24	22	10	100	1158
Philippines	51	21	17	11	100	1238
South Africa	50	28	12	10	100	1179
Tunisia	32	32	23	12	100	1282
Venezuela	48	24	15	13	100	1272
Vietnam	46	9	36	9	100	1287

	Q14Ac. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? c. the economy					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	56	15	23	6	100	1245
India	39	15	9	36	100	1759
Jordan	39	31	20	10	100	1293
Kenya	64	20	9	7	100	1212
Lebanon	42	28	17	13	100	1215
Mexico	47	21	26	6	100	1158
Philippines	69	11	13	6	100	1238
South Africa	63	18	12	7	100	1179
Tunisia	44	22	27	7	100	1282
Venezuela	60	13	16	11	100	1272
Vietnam	70	3	24	3	100	1287

	Q14Ad. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? d. education					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	71	20	7	2	100	1245
India	65	17	5	13	100	1759
Jordan	71	23	6	1	100	1293
Kenya	76	15	5	4	100	1212
Lebanon	66	21	6	7	100	1215
Mexico	63	22	11	4	100	1158
Philippines	87	6	4	2	100	1238
South Africa	84	10	4	2	100	1179
Tunisia	56	32	10	2	100	1282
Venezuela	84	9	5	2	100	1272
Vietnam	66	9	22	3	100	1287

	Q14Ae. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? e. family cohesion					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	45	38	15	2	100	1245
India	51	21	11	18	100	1759
Jordan	26	65	8	1	100	1293
Kenya	63	20	11	7	100	1212
Lebanon	20	71	7	2	100	1215
Mexico	40	35	21	4	100	1158
Philippines	75	9	11	5	100	1238
South Africa	63	20	13	4	100	1179
Tunisia	26	51	20	2	100	1282
Venezuela	75	13	10	2	100	1272
Vietnam	53	11	34	2	100	1287

	Q14Af. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? f. civility					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	46	28	20	7	100	1245
India	42	26	11	22	100	1759
Jordan	14	72	11	2	100	1293
Kenya	59	20	13	8	100	1212
Lebanon	7	72	18	3	100	1215
Mexico	43	22	24	11	100	1158
Philippines	54	23	17	7	100	1238
South Africa	53	27	15	5	100	1179
Tunisia	50	31	17	3	100	1282
Venezuela	67	15	14	4	100	1272
Vietnam	44	12	39	5	100	1287

	Q14Ag. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? g. our local culture					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	54	24	17	5	100	1245
India	39	26	10	25	100	1759
Jordan	52	36	10	2	100	1293
Kenya	54	30	11	5	100	1212
Lebanon	37	42	16	6	100	1215
Mexico	54	20	18	7	100	1158
Philippines	64	12	16	8	100	1238
South Africa	54	27	16	4	100	1179
Tunisia	56	26	15	3	100	1282
Venezuela	69	11	16	4	100	1272
Vietnam	55	6	34	5	100	1287

	Q14Ah. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? h. physical health					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	35	37	24	4	100	1245
India	31	40	10	19	100	1759
Jordan	16	68	15	1	100	1293
Kenya	52	20	18	9	100	1212
Lebanon	8	73	15	4	100	1215
Mexico	39	29	27	4	100	1158
Philippines	43	38	13	6	100	1238
South Africa	62	17	14	7	100	1179
Tunisia	14	67	17	3	100	1282
Venezuela	54	19	23	4	100	1272
Vietnam	32	36	30	2	100	1287

	Q14Ai. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on ____? i. children in our country					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	26	65	6	3	100	1245
India	38	45	5	13	100	1759
Jordan	7	90	3	1	100	1293
Kenya	29	63	5	3	100	1212
Lebanon	7	87	3	3	100	1215
Mexico	35	53	9	3	100	1158
Philippines	45	37	12	6	100	1238
South Africa	40	52	6	2	100	1179
Tunisia	13	81	5	1	100	1282
Venezuela	53	36	7	4	100	1272
Vietnam	29	54	14	2	100	1287

	Q14Ba. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? a. morality					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	32	43	22	3	100	1242
India	34	25	13	28	100	1746
Jordan	13	72	13	1	100	1208
Kenya	53	35	9	3	100	1296
Lebanon	7	75	15	2	100	1227
Mexico	33	37	23	6	100	1062
Philippines	50	26	17	6	100	1249
South Africa	50	32	15	3	100	1287
Tunisia	19	62	17	2	100	1250
Venezuela	47	27	20	6	100	1202
Vietnam	43	13	41	4	100	1213

	Q14Bb. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? b. politics					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	41	29	21	8	100	1242
India	39	21	9	31	100	1746
Jordan	32	31	18	18	100	1208
Kenya	50	34	10	6	100	1296
Lebanon	24	43	18	14	100	1227
Mexico	46	22	23	8	100	1062
Philippines	53	20	19	9	100	1249
South Africa	48	29	13	10	100	1287
Tunisia	32	29	27	12	100	1250
Venezuela	48	22	17	13	100	1202
Vietnam	44	8	41	7	100	1213

	Q14Bc. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? c. the economy					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	62	15	21	3	100	1242
India	40	15	11	34	100	1746
Jordan	44	29	16	11	100	1208
Kenya	71	17	9	3	100	1296
Lebanon	44	30	17	9	100	1227
Mexico	48	22	24	6	100	1062
Philippines	72	9	13	6	100	1249
South Africa	65	18	12	5	100	1287
Tunisia	45	22	27	6	100	1250
Venezuela	58	14	18	10	100	1202
Vietnam	67	4	26	3	100	1213

	Q14Bd. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? d. education					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	64	27	8	1	100	1242
India	67	18	5	10	100	1746
Jordan	68	27	5	0	100	1208
Kenya	75	18	4	3	100	1296
Lebanon	63	24	7	6	100	1227
Mexico	56	26	14	4	100	1062
Philippines	81	10	6	3	100	1249
South Africa	82	13	4	1	100	1287
Tunisia	48	39	12	1	100	1250
Venezuela	74	14	10	3	100	1202
Vietnam	56	14	27	3	100	1213

	Q14Be. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? e. family cohesion					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	52	35	13	1	100	1242
India	53	20	13	14	100	1746
Jordan	30	62	8	1	100	1208
Kenya	77	14	8	2	100	1296
Lebanon	20	70	9	1	100	1227
Mexico	45	37	16	2	100	1062
Philippines	78	10	10	2	100	1249
South Africa	69	18	11	2	100	1287
Tunisia	39	43	17	1	100	1250
Venezuela	74	15	9	2	100	1202
Vietnam	53	11	36	1	100	1213

	Q14Bf. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? f. civility					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	47	25	24	4	100	1242
India	40	28	12	20	100	1746
Jordan	15	70	13	2	100	1208
Kenya	69	14	12	5	100	1296
Lebanon	8	72	17	3	100	1227
Mexico	40	26	25	10	100	1062
Philippines	56	22	17	5	100	1249
South Africa	54	25	15	6	100	1287
Tunisia	55	27	15	3	100	1250
Venezuela	59	15	18	7	100	1202
Vietnam	43	13	40	3	100	1213

	Q14Bg. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? g. our local culture					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	57	20	19	4	100	1242
India	41	27	11	22	100	1746
Jordan	51	37	10	2	100	1208
Kenya	63	22	12	3	100	1296
Lebanon	39	40	15	5	100	1227
Mexico	54	23	18	5	100	1062
Philippines	62	13	18	7	100	1249
South Africa	56	26	15	3	100	1287
Tunisia	56	25	17	2	100	1250
Venezuela	63	14	18	6	100	1202
Vietnam	53	8	35	3	100	1213

	Q14Bh. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? h. physical health					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	32	40	25	3	100	1242
India	35	41	11	14	100	1746
Jordan	15	69	14	3	100	1208
Kenya	58	17	19	6	100	1296
Lebanon	10	71	16	3	100	1227
Mexico	30	36	30	4	100	1062
Philippines	38	41	16	4	100	1249
South Africa	61	18	16	4	100	1287
Tunisia	14	63	20	2	100	1250
Venezuela	46	21	27	6	100	1202
Vietnam	30	38	30	2	100	1213

	Q14Bi. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on ____? i. children in our country					
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=
Colombia	19	72	7	2	100	1242
India	36	49	6	10	100	1746
Jordan	7	90	3	0	100	1208
Kenya	28	67	4	1	100	1296
Lebanon	6	86	4	3	100	1227
Mexico	26	63	9	2	100	1062
Philippines	44	40	10	5	100	1249
South Africa	37	55	6	2	100	1287
Tunisia	12	81	6	1	100	1250
Venezuela	46	37	13	4	100	1202
Vietnam	25	62	12	1	100	1213

	Q16. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: You don't always need your mobile phone, or you couldn't live without your mobile phone?						
	Don't always need it	Couldn't live without it	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=
Colombia	76	22	2	0	0	100	2332
India	51	33	10	5	1	100	3005
Jordan	37	56	6	2	0	100	2434
Kenya	26	72	1	0	0	100	2449
Lebanon	31	53	13	3	0	100	2272
Mexico	77	19	3	1	0	100	1857
Philippines	68	24	5	3	0	100	1969
South Africa	36	59	3	1	0	100	2365
Tunisia	43	54	2	1	0	100	2442
Venezuela	62	29	4	4	0	100	2074
Vietnam	69	25	5	1	0	100	2475

	Q17. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: Your mobile phone helps you save time, or your mobile phone makes you waste time?						
	Helps you save time	Makes you waste time	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=
Colombia	50	41	5	3	0	100	2332
India	64	18	15	2	1	100	3005
Jordan	31	43	10	16	0	100	2434
Kenya	84	14	2	0	0	100	2449
Lebanon	37	36	18	9	0	100	2272
Mexico	45	47	5	2	0	100	1857
Philippines	41	50	6	3	1	100	1969
South Africa	65	28	5	1	0	100	2365
Tunisia	54	39	4	3	0	100	2442
Venezuela	71	20	5	3	0	100	2074
Vietnam	63	27	9	1	0	100	2475

	Q18. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: Your mobile phone is something that frees you, or your mobile phone is something that ties you down?						
	Something that frees you	Something that ties you down	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=
Colombia	54	34	4	6	2	100	2332
India	54	20	15	8	2	100	3005
Jordan	46	25	8	21	0	100	2434
Kenya	86	12	1	0	0	100	2449
Lebanon	40	30	18	11	1	100	2272
Mexico	55	32	3	8	2	100	1857
Philippines	63	23	5	6	2	100	1969
South Africa	64	27	5	2	1	100	2365
Tunisia	54	39	2	5	0	100	2442
Venezuela	66	19	5	11	1	100	2074
Vietnam	77	10	8	3	1	100	2475

	Q19a. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about _____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? a. identity theft				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	6	10	83	1	100
India	16	27	36	21	100
Jordan	17	17	64	1	100
Kenya	25	17	56	2	100
Lebanon	17	24	56	3	100
Mexico	5	14	80	1	100
Philippines	10	22	66	1	100
South Africa	10	11	78	2	100
Tunisia	9	20	70	1	100
Venezuela	18	14	66	1	100
Vietnam	19	28	50	2	100

	Q19b. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about ____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? b. harassment or bullying				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	11	13	75	1	100
India	18	31	39	11	100
Jordan	20	17	61	1	100
Kenya	34	21	42	2	100
Lebanon	19	24	53	4	100
Mexico	9	17	73	1	100
Philippines	10	21	67	1	100
South Africa	14	13	71	2	100
Tunisia	16	25	58	1	100
Venezuela	16	24	59	1	100
Vietnam	30	32	37	2	100

	Q19c. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about ____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? c. exposure to false or incorrect information				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	14	15	70	1	100
India	12	32	45	10	100
Jordan	14	21	64	1	100
Kenya	31	21	48	1	100
Lebanon	15	28	53	4	100
Mexico	10	24	65	1	100
Philippines	9	27	64	1	100
South Africa	14	14	71	1	100
Tunisia	10	25	64	0	100
Venezuela	16	26	57	1	100
Vietnam	19	32	48	1	100

	Q19d. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about ____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? d. mobile phone addiction				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	17	13	70	1	100
India	22	30	39	9	100
Jordan	18	12	70	0	100
Kenya	42	22	35	2	100
Lebanon	21	21	56	2	100
Mexico	14	17	68	1	100
Philippines	13	24	62	1	100
South Africa	16	15	68	1	100
Tunisia	11	16	72	1	100
Venezuela	29	17	53	1	100
Vietnam	21	25	53	1	100

	Q19e. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about ____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? e. losing the ability to communicate face-to-face				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	22	19	58	1	100
India	21	33	32	14	100
Jordan	27	20	52	1	100
Kenya	44	24	32	1	100
Lebanon	21	27	50	2	100
Mexico	19	26	52	2	100
Philippines	16	37	46	1	100
South Africa	17	19	63	1	100
Tunisia	27	26	46	1	100
Venezuela	27	23	48	1	100
Vietnam	31	34	33	2	100

	Q19f. Let's think for a moment about some experiences that might happen to people when they use their mobile phones. Do you think people should be concerned about ____ or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? f. children being exposed to immoral or harmful content				
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total
Colombia	2	4	94	0	100
India	9	24	55	12	100
Jordan	4	4	92	0	100
Kenya	18	14	67	1	100
Lebanon	6	14	79	2	100
Mexico	3	8	88	0	100
Philippines	5	17	78	1	100
South Africa	8	8	83	1	100
Tunisia	3	7	90	0	100
Venezuela	6	15	78	1	100
Vietnam	7	20	73	1	100

	Q25a. ASK MOBILE PHONE USERS ONLY: Have you ever tried to limit ____ — yes or no? a. the time you spend on your mobile phone				
	Yes	No	DK/Refused	Total	N=
Colombia	58	42	0	100	2332
India	42	54	4	100	3005
Jordan	34	66	0	100	2434
Kenya	46	54	0	100	2449
Lebanon	34	66	1	100	2272
Mexico	65	34	1	100	1857
Philippines	68	31	0	100	1969
South Africa	56	43	1	100	2365
Tunisia	59	41	0	100	2442
Venezuela	38	60	2	100	2074
Vietnam	39	60	1	100	2475

	Q25b. Have you ever tried to limit _____ — yes or no? b. the time your children spend on their mobile phones				
	Yes	No	My child or children do not have mobile phones / I don't have any children [VOL]	DK/Refused	Total
Colombia	46	30	24	0	100
India	26	41	29	3	100
Jordan	21	20	59	0	100
Kenya	30	40	30	0	100
Lebanon	26	24	50	1	100
Mexico	58	25	16	1	100
Philippines	41	36	22	1	100
South Africa	40	35	24	1	100
Tunisia	44	21	34	0	100
Venezuela	28	41	31	0	100
Vietnam	37	41	21	0	100

	Q26a. Do you ever monitor what _____ is looking at or doing on their mobile phone — yes or no? a. your partner or spouse					
	Yes	No	This person does not have a mobile phone [VOL]	I do not have a partner or spouse [VOL]	DK/Refused	Total
Colombia	26	62	1	11	0	100
India	18	55	9	15	2	100
Jordan	14	46	2	37	0	100
Kenya	27	68	1	4	0	100
Lebanon	12	51	5	30	1	100
Mexico	21	67	2	9	0	100
Philippines	30	47	6	16	1	100
South Africa	25	64	1	10	0	100
Tunisia	24	70	2	4	0	100
Venezuela	22	64	1	12	0	100
Vietnam	23	73	1	3	0	100

	Q26b. ASK IF PERSON HAS CHILDREN: Do you ever monitor what _____ is looking at or doing on their mobile phone — yes or no? b. a child of yours					
	Yes	No	This person does not have a mobile phone [VOL]	DK/Refused	Total	N=
Colombia	61	38	1	0	100	1972
India	37	55	4	4	100	2446
Jordan	65	29	6	1	100	1138
Kenya	45	52	3	1	100	1642
Lebanon	52	43	4	2	100	1256
Mexico	58	40	1	1	100	1889
Philippines	54	43	2	1	100	2025
South Africa	43	55	1	0	100	1858
Tunisia	44	54	2	0	100	1750
Venezuela	49	48	2	0	100	1745
Vietnam	37	61	2	0	100	1860

Respondents are considered to have children if they did not volunteer in Q25b that they do not have children. Respondents were also not asked this question if they volunteered that their children did not have a mobile phone in Q25b.

	Q47. Do you have access to a working desktop computer, laptop or tablet in your household or at work?					
	Yes, at home and at work	Yes, at home	Yes, at work	No, neither at home nor at work	DK/Refused	Total
Colombia	13	27	5	55	0	100
India	4	7	2	82	4	100
Jordan	10	27	3	60	0	100
Kenya	3	11	12	73	0	100
Lebanon	23	34	2	39	1	100
Mexico	10	24	6	60	0	100
Philippines	4	16	3	75	1	100
South Africa	10	20	6	63	1	100
Tunisia	6	31	4	58	0	100
Venezuela	11	36	6	47	0	100
Vietnam	12	18	5	64	1	100