

Topline questionnaire

Data for Sept. 29-Nov. 6, 2016

Princeton Survey Research Associates International for Pew Research Center

Sample: n=3,015 adults age 18 or older nationwide, including 2,258 cellphone interviews

Notes: Because percentages are rounded, they may not total 100%.

An asterisk (*) indicates less than 0.5%.

- Q4** Next, let's think about ways to get information that might help you make decisions. How much, if at all, do you think the following would contribute to helping you make decisions? First, let's think about [INSERT ITEMS; RANDOMIZE]. Do you think that would help you a lot, some, not too much, or not at all in making decisions?

Next, what about [INSERT NEXT ITEM]? [READ AS NECESSARY: Do you think that would help you a lot, some, not too much, or not at all in making decisions?]

	A LOT	SOME	A LOT\SOME	NOT TOO MUCH	NOT AT ALL	NOT TOO MUCH/NOT AT ALL	(VOL.) DK	(VOL.) REF.
a. Training that would help you be more confident in using computers, smartphones, and the internet	28	26	55	17	28	45	*	*
b. Training on how to use online resources to find trustworthy information	31	29	61	15	24	39	*	*

Q11 I'd like to know in what ways you think the public library contributes to how you handle various issues in your life. [READ FOR FIRST THREE RANDOMIZED ITEMS: (First,) do you think the public library helps you [INSERT ITEMS; RANDOMIZE]?]

[FOR REMAINING ITEMS: Does it help you [INSERT NEXT ITEM]? [READ IF NECESSARY: Do you think the public library helps you (ITEM)?]]

	YES	NO	(VOL.) DK	(VOL.) REF.
a. Find information that is trustworthy and reliable	78	21	1	*
b. Cope with a busy world	43	56	1	*
c. Focus on things that matter in your life	49	50	1	*
d. Get information that helps you with decisions you have to make	56	43	1	*
e. Cope with a world where it is hard to get ahead	38	60	1	*
f. Grow as a person	65	34	*	*
g. Protect your personal data from online thieves	27	68	5	*
h. Learn new things	76	23	*	*